



*"Serving one of the greatest generations is a privilege and an honor for me and the entire staff."*  
- Lisa Tetrick, Executive Director

## Caring People Make the Difference



We would like to thank the citizens of the Greater Clark County area for choosing Hillcrest Village for a Reader's Choice Award.

When you walk into Hillcrest Village, the difference is clear: there is a passion our people bring to their work that you simply won't find in any other senior healthcare community.

Our residents and their families participated in our annual customer satisfaction survey.

We are proud to share with you what our families and residents had to say:

- 98% Agree the staff is professional, competent and helpful when they have questions.
- 98% Agree that the staff respect the residents.
- 97% Agree that they are satisfied with the quality of therapy services.
- 96% Agree that the common areas are clean.
- 95% Agree that the admissions process is easy and efficient.
- 95% Agree that they are overall satisfied with the quality of care provided to the residents

*"I am happy. They take good care of me here"*

*"I like it here, if I didn't I wouldn't have come back. This is my second time here, you guys are wonderful."*

*"I have been very pleased with the care my mother received here. I always tell people how much I appreciate the attention and quality of care. She is happy and I feel like I can rest assured she is always well taken care of. Thank you for a job well done."*

*"It's the best place my mother is resident she is very happy there and well taken care of."*

### *Services include:*

- Moving Forward Rehabilitation
- Skilled Nursing Services
- Long Term Care
- Hospice
- Respite

# Hillcrest VILLAGE

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American Senior  
Communities

*"Where caring people  
make the difference!"*

ASCSeniorCare.com

