



NEWS RELEASE

For Immediate Release

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Heritage Park Earns Deficiency-Free Rating

FORT WAYNE, IN — Heritage Park has received a deficiency-free survey by the Indiana State Department of Health, which is now using tough new inspection standards.

Heritage Park, located at 2001 Hobson Road in Fort Wayne, has received top surveys in the past under the old survey system. However, with the state's new set of criteria, a deficiency-free achievement is significant. Few nursing communities have received this distinction.

Heritage Park Executive Director Kim Hughes said taking good care of residents is a priority for her staff and a major reason Heritage Park consistently receives good survey scores.

"It is definitely our staff that makes the difference. They take ownership of this building and make it home. They take good care of our residents. The caring comes naturally. For them, it's not just a job. It's a calling," said Hughes.

The new federally-mandated Quality Indicator Survey is being implemented gradually across the U.S. More than half of states now use it. The new survey has two stages, the first of which requires in-depth interviews with residents, staff and others and a review of residents' medical records. The second stage involves in-depth investigation of how well residents are assessed and how well care is planned and provided. The new process is more comprehensive.

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Dan Benson, COO of American Senior Communities, said: "The Indiana State Department of Health is rigid in its standards. Surveyors go through the facility with a fine-tooth comb. Receiving a perfect score from surveyors really means something and is what we constantly strive to achieve. The thanks really go to the amazing staff and their strong focus on caring for the individual. Without that level of dedication they show every day, this wouldn't be possible."

Heritage Park is one of 60 communities operated statewide by American Senior Communities. Living Options and Services include Assisted Living, Garden Homes, Moving Forward Rehabilitation, Skilled Nursing Care, Long-Term Care, Hospice and Respite Care. Its Auguste's Cottage Memory Care Center serves those with Alzheimer's disease or related dementias.

For more information about Heritage Park, call (260) 484-9557, or visit the website at www.ASCSeniorCare.com/hrp.