



NEWS RELEASE

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Bethlehem Woods Nursing and Rehabilitation Earns Deficiency-Free Rating

FORT WAYNE, IN — Bethlehem Woods Nursing and Rehabilitation has received a deficiency-free survey by the Indiana State Department of Health, which is now using tough new inspection standards.

Bethlehem Woods has received a deficiency-free survey in the past under the old survey system. However, with the state's new set of criteria, a deficiency-free achievement is significant. Few nursing communities have received this distinction.

Bethlehem Woods Nursing and Rehabilitation Executive Director JoElyn Morris said taking good care of residents is a priority for her staff and a major reason Bethlehem Woods Nursing and Rehabilitation consistently receives good survey scores.

"It is definitely our staff that makes the difference. They take ownership of this building and make it home. They take good care of our residents. The caring comes naturally. For them, it's not a job," said Morris.

In a recent internal Bethlehem Woods Nursing and Rehabilitation customer satisfaction survey, 100 percent of customers who took the survey agreed they would recommend this nursing community to their family and friends.

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Bethlehem Woods Nursing and Rehabilitation, located in a serene wooded area at 4430 Elsdale Drive in Fort Wayne, is the second ASC nursing community to receive a deficiency-free survey under the state's new inspection system.

The new federally-mandated Quality Indicator Survey is being implemented gradually across the U.S. About half of the states now use it. The new survey has two stages, the first of which requires in-depth interviews with residents, staff and others and a review of residents' medical records. The second stage involves in-depth investigation of how well residents are assessed and how well care is planned and provided. The new process is more comprehensive.

Dan Benson, COO of American Senior Communities, said: "The Indiana State Department of Health is rigid in its standards. Surveyors go through the facility with a fine-tooth comb. Receiving a perfect score from surveyors really means something and is what we constantly strive to achieve. The thanks really go to the amazing staff and their strong focus on caring for the individual. Without that level of dedication they show every day, this wouldn't be possible."

Bethlehem Woods Nursing and Rehabilitation is one of 62 communities operated statewide by American Senior Communities. Services include Moving Forward Rehabilitation, Skilled Nursing Care, Long-Term Care, Hospice and Respite. Its Auguste's Cottage Memory Care Center serves those with Alzheimer's disease or related dementias.

For more information about Bethlehem Woods Nursing and Rehabilitation, call (260) 485-8157, or visit the website at www.ASCSeniorCare.com/bhw.