



NEWS RELEASE

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American Village Senior Health and Assisted Living Communities Earn Third Deficiency-Free Score from Indiana State Department of Health

INDIANAPOLIS, IN — American Village, operated by American Senior Communities, was found to have no deficiencies during a recent annual inspection of its Healthcare Community and its Assisted Living Community, the third consecutive year the centers have received this distinction.

A deficiency-free score is the best score a licensed healthcare or assisted living facility can receive from the Indiana State Board of Health and is a distinction achieved by a low percentage of facilities in the state. Having three consecutive deficiency-free inspections is rare.

Located on 54 acres at 2026 E. 54th Street in Broad Ripple, American Village was the first senior community in the state to receive a deficiency-free score under the new more comprehensive survey system implemented in 2011.

The ISDH inspects (surveys) licensed facilities to assess compliance with state standards of care, such as adequacy of staffing, quality of care and cleanliness of facilities.

“The Indiana State Department of Health is rigid in its standards and does an extensive review,” said Dan Benson, COO of American Senior Communities. “Receiving a perfect score is what we constantly strive to achieve. We appreciate the amazing staff and their strong commitment to serve each resident with quality care and excellence. Without that level of dedication, this wouldn’t be possible.”

(more)

The healthcare facility also received the top 5-star rating by the Centers for Medicare and Medicaid Services (CMS). American Village was also named Community of the Year by American Senior Communities.

Executive Director Jeff Cooper, who has led the community for 10 years, credits his team. "I think we excel predominantly because we consistently meet or exceed our customer's expectations. We have very low employee turnover, which is indicative that the staff stays and enjoys working here. They take pride in what they do and love the residents," he said.

"My job is to find the best talent, the best people and ensure they have the resources to do their jobs," said Cooper.

American Village offers a continuum of services and living options, including Garden Homes and Assisted Living Apartments. Services include New Energy Wellness, Moving Forward Rehabilitation, Skilled Nursing Care, Long Term Care, Hospice and Respite. Its Auguste's Cottage Memory Care Center serves people with Alzheimer's disease or related dementias.

American Village is one of 63 communities statewide operated by American Senior Communities. For more information about American Village, call (317) 253-6950, or visit the website at www.ASCSeniorCare.com/amv.