Rhoda Springer
Payroll Coordinator

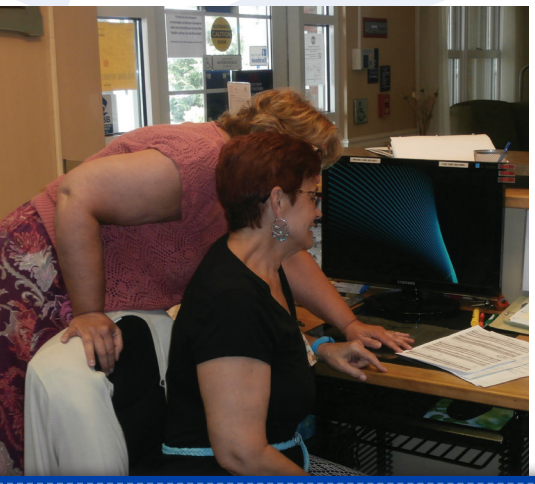
Glenbrook Rehabilitation & Skilled Nursing Center

Rhoda puts her all into providing excellent care to our residents and staff. She is truly a people person and exemplifies our Caring People Make the Difference tagline.

Rhoda started at Betz Nursing Home over 14 years ago and transferred to Glenbrook Rehabilitation & Skilled Nursing Center just over a year ago. As the person responsible for accounts payables and payroll, Rhoda never stops working for the staff and residents. She manages the bank for the residents, brings in great snacks for everyone, chairs and runs all the party committees, and is always helping to manage and cover the nursing schedule.

She helps in all departments and gives great motherly advice to the staff. She is a resource to everyone. When she found out she had won, she stated, "I was just doing my job." She didn't realize how many lives she has touched in such a short period of time.

The residents often sit at the front desk, just to chat with her about their day. One co-worker said: "Rhoda is amazing! She can get resident money, ensure paychecks are right and still answer the phone all at the same time."

As a single mom of five successful daughters, she has learned to balance life and work. She has a servant lifestyle, providing care at home to her 94-year-old mother.

Rhoda has been driven to succeed, no matter the road blocks. Her determination and love of people is why she was chosen to be the Quest for Excellence winner for Glenbrook Rehabilitation & Skilled Nursing Center.